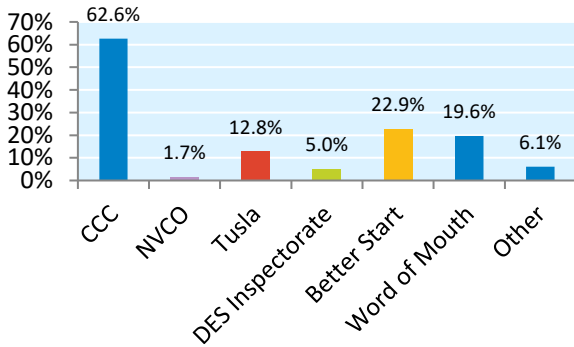
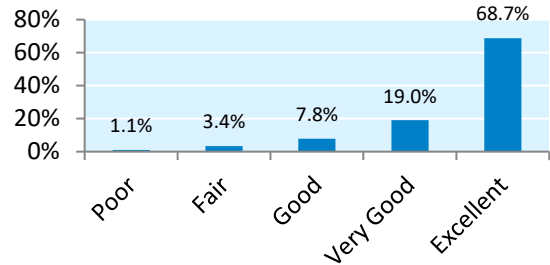


Quality Development Service Customer Survey Summary Results 2018

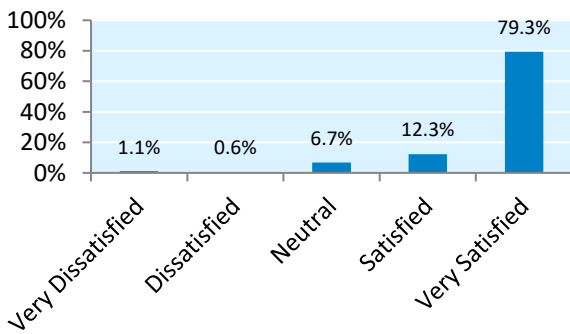
How did you hear about Better Start Quality Development Service?



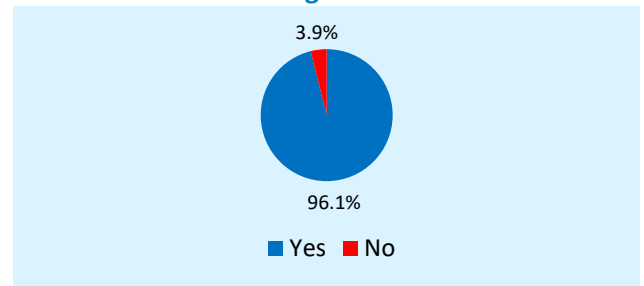
How would you rate the Better Start Quality Development Service overall?



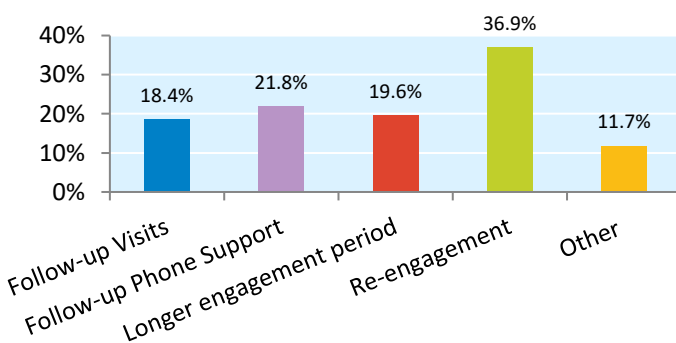
How satisfied are you regarding the support provided by the Early Years Specialist to your service?



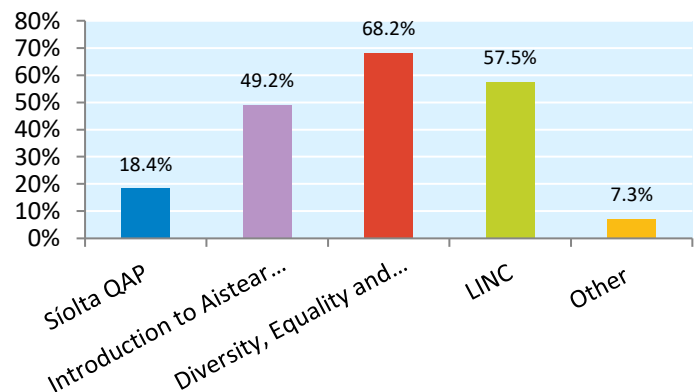
Would you recommend the Better Start Quality Development Service to a colleague or friend?



What could we do to improve the Quality Development Service experience?



Have you availed of any other quality development support?



Summary of Main Findings

Above is a summary of some of the main findings from the Better Start Quality Development Service Annual Customer Service Survey. One hundred and seventy-nine services participated in the survey and results will be used to continue to review and develop the Better Start Quality Development Service. A more detailed report will be available on the Better Start website.

Thanks to all who participated.